

Office of the Illinois State Treasurer
Michael W. Frerichs

Request for Proposals Electronic Commerce Payment Services
370-500-17-006

Addendum 2
April 26, 2017

Below are the questions received by the Office of the Illinois State Treasurer (“Treasurer”) and the Treasurer’s responses. Any capitalized terms that are not defined herein have the meaning set forth in the Request for Proposals Electronic Commerce Payment Services (370-500-17-006) (“RFP”) published by the Treasurer on March 22, 2017. Any responses based upon information provided by the Illinois Office of the Comptroller (“IOC”) are prefaced as such.

1. Please provide a copy of the current RFP [*sic*] contract.

The Treasurer and the IOC will negotiate a contract for the current RFP following notice of award. The standard contract terms and conditions are contained in Section 7 of the RFP.

2. Please provide a copy of your most recent bank statement and account analysis statement for volumes of each service utilized.

The relevant information contained in the requested documents can be found in Appendix A for Daily Electronic Commerce Payment Service Dollar Volumes, Appendix B for Monthly Electronic Commerce Payment Service Item Count and ACH Return Volumes, Appendix G Proposed Cost Structure, and the statement regarding historical activity on page 5 of the RFP.

3. Our company has had issues using thumb drives due to the security realm with our IT [*sic*] department. Can I use CD’s [*sic*] in its place?

Yes, CDs and thumb drives are both acceptable for submission of the RFP Proposal and Cost Structure.

4. Provide a copy of the RFP in Word [*sic*].

A Word document version of the RFP will be provided upon individual request.

5. Does the State currently have a corporate card and if so who currently provides that product? If not [*sic*] why not?

No, the Treasurer does not currently have a corporate card. A corporate card is not applicable to the Services.

6. Would the State sweep excess funds from the ACH account into an investment account and if so would that account be with the providing account?

Yes, the State is requesting an automatic end of day sweep for the full collected balance into an agreed upon and pre-approved investment option with the Contractor.

7. Who is the current provider of ACH services for the State?

JP Morgan Chase Bank is the current provider of ACH services for the Treasurer and Comptroller.

8. What is the likelihood of passage of a FY 2017 budget before 6/30 [sic]?

The potential timing of a State budget is currently unknown, and within the purview of the General Assembly and the Governor.

9. What is the likelihood of passage of a FY 2018 budget before 6/30 [sic]?

Please see the answer to question number 8, above.

10. Can we get updated daily ACH daily [sic] payment amounts for the period since 6/30/2016 [sic]?

A spreadsheet containing the daily ACH file dollar amounts for fiscal year 2017 is attached as Exhibit A.

11. It has been reported in the press that Citi [sic] and BoA [sic] provide large lines of credit for the State that are drawn to pay vendors that opt to take a discount. Is this correct and, if so, how much (if any) of the “vendor backlog” is in the form of draws on bank lines? What are their limits, and can they be revoked if the state is downgraded? If so, what is the rating level at which they can be revoked? What is the term of repayment, whether upon revocation or otherwise?

IOC: There are payment programs coordinated through Illinois Department of Central Management Services (“CMS”) to assist vendors; further information regarding this assistance to vendors is within the purview of CMS. See <https://www.illinois.gov/cms/business/VendorPayment/Pages/default.aspx>.

12. What is the ~\$13 BN [*sic*] backlog comprised of? To whom does the State owe money? Is it the same group of vendors on a rolling basis, or is the State picking and choosing which invoices it wants to pay? Has the state halted any “automatic” payments? How does the State actually make payment on backlogged invoices, is it paying invoices on a cash availability basis or has it been lagging payments across-the-board [*sic*]?

IOC: The \$13 billion backlog consists of vouchers received by IOC and estimated amounts of bills that are held at State agencies. Generally, the vouchers are paid in the order of receipt pending available cash. Exceptions to the process include items that must be paid based on dates (e.g., payroll, debt service, court ordered payments, etc.).

13. Will the IOC and State Treasurer’s Office accept the contractor’s documents/agreements required for establishing accounts and services? Should any documents/agreements required be included in the RFP response?

Respondents’ “required” agreements, if any, will be subject to the review and approval of both IOC and the Treasurer at the time of contract negotiations. Respondents should only provide information that is responsive to the RFP in their Proposals.

14. Is the State Treasurer and/or IOC willing to negotiate contract terms, if needed?

The Treasurer and IOC may be willing to negotiate contract terms that do not conflict with governing law, regulations, policies, or best practices.

15. Who is the current electronic commerce payment service provider?

JP Morgan Chase Bank is the current electronic commerce payment service provider.

16. Why are commercial payments sent in an EDI 820 file versus a NACHA file?

IOC: Commercial payments are sent in Corporate Trade Exchange (“CTX”) format, and addenda records use the 820 layout in a NACHA-compliant file format.

17. Are all payments except commercial payments sent to the provider in the NACHA file?

IOC: IOC sends all payments, including commercial payments, in a NACHA file format.

18. Does the NACHA file contain monetary details as well as addenda records?

IOC: The NACHA file contains both monetary details and addenda records.

19. What is the target balance for the daily repo sweep?

As stated in the answer to question 6, above, the State is requesting an automatic end of day sweep for the full collected balance.

20. Does the IOC currently verify ACH payment totals on a web portal, through VRU (phone) or with a file?

IOC: The IOC currently verifies ACH payment totals via phone.

21. Can IOC provide a list of the vendors/suppliers that qualify as “commercial payments”?

IOC: IOC processes more than 750,000 commercial payments. The names and amounts of payments to specific vendors are available on the IOC’s website, <https://illinoiscomptroller.gov/>.

22. Please confirm what data connection IOC uses to transmit files to the current provider.

IOC: IOC uses an https data connection to transmit files to the current provider.

23. Likewise, what data connection (if any) does the State Treasurer’s Office use to transmit ACH payments to the current provider when funding the account for IOC’s files?

The Treasurer funds the bank account with the current provider by means of a standard next day ACH transaction that is initiated from a separate Treasurer account with another financial institution with whom the Treasurer has executed a separate agreement.

24. If a prenote file contains incorrect routing or account information, does the IOC receive a file containing the return reason from their provider or does the current provider correct the routing and/or account information and resubmit the prenote on the IOC’s behalf?

IOC: Yes, IOC receives a return code file; however, the IOC does not want information to be corrected.

25. Please provide more information regarding number 17, page 6 of the RFP regarding ACH prenotifications transactions and the EFT being active within three business days.

IOC: Any change/return notification from a prenote should be returned within three business days. Otherwise, the account will be considered valid and active.

26. Does the Special ACH Services-Notification of Change Transmission line item in the Cost Proposal refer to the number of files transmitted to the bank or received from the bank for NOC [*sic*]? How often are these files transmitted to or from the bank?

IOC: This line item refers to Notifications of Change (“NOCs”) received from the bank. These files are received from the bank daily.

27. Does the volume of the Special ACH Services-Review for Notification of Change line item refer to the number of NOC's [sic] flagged by the bank?

IOC: Yes.

28. Page 6, number 6 of the RFP indicates the contractor must provide written confirmation to the IOC verifying dollar amount, item count and effective date of the file received immediately after each ACH or EFT transmission is completed. Will the IOC accept a confirmation (ACK) file as receipt that the ACH file was received? If errors in the file are located, will the IOC accept a phone call versus written notice that a file must be corrected and resent? Also, what timeframe qualifies as "immediately after"?

IOC: Yes, the IOC will accept a confirmation file as receipt that the file was received. Yes, the IOC will accept a phone call that the file must be corrected and IOC's expectation is to receive confirmation within 15 minutes.

29. Page 6, number 7 of the RFP indicates the return file must be compatible with the International Business Machines z/OS mainframe. Can the IOC please provide a sample of the current return file?

IOC: The IOC can provide a sample of its current return file upon individual request; however, it is the standard NACHA return file format.

30. What other formats are compatible with the International Business Machines z/OS mainframe (txt, csv, NACHA, etc [sic])?

IOC: IOC is currently using txt and NACHA formats.

31. Will the IOC accept NACHA or EDI formatted files for confirmation, returns, etc.?

IOC: IOC will accept NACHA file formats.

32. Please provide details as to what the IOC considers "exception transactions", [sic] as stated on page 6, number 9 of the RFP.

IOC: Currently, IOC's exception transactions may include a stop or recall on a payment. On occasion, the IOC will also request that an individual payment be sent back through the return process before it is sent to the RDFI.

33. Please provide details that explain what procedures are approved by the IOC for disaster recovery, as stated on page 6, number 14 of the RFP.

IOC: The Respondent will need to establish and adhere to disaster recovery procedures, to be approved by the IOC, demonstrating the Respondent's ability to accept a file from a secured alternative site.

34. Will the IOC need to create ACH or wire templates containing confidential account information in the contractor's system or will all detail be in the file that is transmitted by the IOC?

IOC: All details will be in the file that is transmitted by the IOC.

35. If an ACH credit is returned, should the payment credit the same account that originated the ACH payment or will returns need to post to a separate account?

The ACH credit returns should post to the Treasurer's account with the Respondent that initiated the original ACH transaction.

36. Is there a need to support Same Day ACH payments in the file, and if so, in what format will that information be communicated? What volume of same day ACH payments will the IOC originate?

At the present time, ACH Same Day settlement is not an option.

37. How does IOC currently submit ACH reversal/recall/delete requests with the current provider?

IOC: IOC currently submits these requests through a web portal.

38. Page 13, numbers 29 and 30 of the RFP ask for information regarding active EFT and EDI user groups. Please clarify what IOC means by "user group" and what kind of information you're looking for?

IOC: In the past, "user group" consisted of a group of users organized by the vendor to provide feedback. IOC is seeking a mechanism to identify efficiencies.

39. Can the IOC provide a vendor list including 12 months [*sic*] history of vendor name, address (including city, state and zip code), tax id, annual payment volume and annual payment amount for commercial payments? * If the IOC can provide vendor detail, please include in the attached vendor template.*

IOC: Please see the answer to question number 21, above.

40. What file format does the State Treasurer download daily to view settlement details, totals and dates? Does that file include prior day and current day details?

The Treasurer has access to the current provider's system that allows for the downloading of a text file detailing the total dollar amount, by settlement day, of ACH files the IOC has submitted.

41. Is the State Treasurer's account currently setup with ACH prefunding (Provider holds balances in the account when ACH file is received to ensure funds are in the account to cover file)?

The current vendor does not require prefunding.

42. If there is no ACH prefunding, what is the current Bank ACH debit limit and credit limit for origination? Does the State Treasurer expect the current limits to increase over the next 12-18 months?

The current provider does not require a debit/credit limit of the Treasurer. Refer to Appendix A for Daily Electronic Commerce Payment Service Dollar Volumes, Appendix B for Monthly Electronic Commerce Payment Service Item Count and ACH Return Volume for daily volumes to review historical volumes. The Treasurer does not know whether current limits may increase over the next 12-18 months.

43. Has the State Treasurer's account ever been overdrawn due to insufficient funds? If so, how many times in the last 24 months?

To the best of the Treasurer's knowledge, the Treasurer has not caused an account to be overdrawn from April 2010 to the present. Further, the Treasurer's account has not been overdrawn in the last 24 months.

44. Does the State Treasurer require daylight overdraft coverage (DOD limit) to accommodate potential daylight overdrafts due to outgoing wire transfers or ACH payments?

The Treasurer does not currently require a DOD limit with the current provider as all files and wire transfers appropriately settle.

45. Page 4 - Are all of the ACH origination files from the controller's [sic] office and pertaining to this RFP in standard NACHA format?

IOC: Yes.

46. Page 6 - Does written confirmation of file received confirmation include email notification as a suitable method for the IOC requirements?

IOC: Yes.

47. Page 8 - How far in advance of the settlement date does the State release ACH files to their banking partner? How far in to the future are ACH batches dated?

IOC: IOC releases ACH files and batches ACH files two days prior to the settlement date.

48. Page 12 - If there are issues with the receiver's readability of the addenda, what resources are available at the State to work with all parties to the ACH payment?

IOC: Any Electronic Commerce staff member along with the vouchering agency can work with the parties to the ACH payment.

49. Page 19 - Which field on the origination field is the "specific record identifier" expected back with the returns data?

IOC: IOC requires everything from the 6 record (detail record).

50. Page 20 - Does the State expect the '7' addenda records that they originated back with any ACH returns in the file transmission? Can the State supply an example of a returns and NOC entry as they expect in the returns transmission back to the State?

IOC: No, the 7 addenda record does not need to be returned. An example can be provided upon individual request; however, returns are in NACHA file format.

51. Page 21 - Will the State originate using one or more unique ACH batch header [sic] (company name and company ID combination) for each payment type?

IOC: Yes.

52. Page 8, #12 - Other than a late return what is an example of an adjustment that has posted to the Treasurer's DDA later than [sic] 2:00 p.m. CT?

Any posting issues to the account for file settlements would constitute an adjustment.

53. Page 14, #40/41/42 - Please describe how the State is currently employing the remittance delivery methods referenced. Is the current bank partner delivering remittance detail to receivers separate from the payment? Is remittance delivery a future enhancement to your processing that is not currently offered?

IOC: The remittance delivery is provided by the bank. No, the bank partner is not delivering remittance details to receivers separate from the payment. No, remittance delivery is not anticipated to be a future enhancement.

54. Page 15, #54 - Describe instance(s) where receiver(s) are unable to interpret the remittance provided with the existing disbursement format. This is also referenced on page 16 - item 66. Does the State run in to issues with RDFIs not providing the remittance or the receiver hasn't contracted/enrolled with their RDFI to receive the remittance? How does the State currently track and resolve these occurrences?

IOC: If there are any issues with RDFIs not providing the remittance or the receiver not contracting/enrolling with their RDFI to receive the remittance, then such issues will be handled between the RDFI and the receiver. The vendor may contact IOC directly or review information on IOC's website for more information regarding tracking and resolving these occurrences.

55. Page 16, #56 - Would the State be willing to download ACH member (composite file list) from the Fed's [sic] eDirectory web site?

IOC: No.

56. Page 17, #70 - Is this referring to the standards that the State maintains with regards to [sic] their remittance detail? It is not clear what is mean by "guidelines for processing payment transactions"? [sic] This is what a receiver should expect in the way of remittance?

IOC: Yes, the "guidelines for processing payment transactions" is referring to the IOC's files being NACHA compliant.

57. Page 62 - In Appendix G, what services are represented with the EDI service line items?

IOC: These service line items refer to the number of files we send to the respondent on a daily basis.

58. Who is the incumbent?

The incumbent is JP Morgan Chase Bank.

59. Would an overnight government or treasury money market sweep be sufficient for the purpose of this RFP?

In order to determine if the government or treasury money market sweep investments are acceptable under the Treasurer's statutes and investment policies, a review of the prospectus for each fund will be required.

60. Does the State intend to pay hard dollar service fees for services? Or will there be a target balance left in the account to offset service charges? If a target balance, what would that dollar amount be?

The fees are paid to the current provider in hard dollars. If a budget does not appropriate the funds to pay for banking fees in hard dollars, alternative options will be outlined in the contract.

61. Are your credit files balanced files?

IOC: Yes, the header record balances with detail records; there are no corresponding debit transactions.

62. Are you sending files daily? If so, how many files per day are being sent?

IOC: Yes, up to four files are sent per day.

63. Does the State intend to use the new ACH Same Day services for transit items now or in the future?

As stated in the answer to question 36, at the present time, ACH Same Day settlement is not an option. It has not yet been determined whether ACH Same Day services will be used in the future.

64. Please provide a copy of a current account analysis statement.

Refer to Appendix E Account Analysis 822 EDI Format and Appendix G Proposed Cost Structure for format and information required in a standard bank account analysis statement.

65. Do you plan on utilizing the newly formed Zelle Payment method for future consumer payments?

IOC: IOC currently does not plan to use the Zelle Payment method.

66. Does Electronic Commerce Payment Services send NACHA files with ANSI X12 820 in the addenda, and/or send files in an 820 format for translation to NACHA format? If both types are sent, how many items and addenda records for each kind?

IOC: IOC sends files in NACHA format using the ANSI X12 820 for the addenda record. Please see page 4 of the RFP for details.

67. Question 7 on page 6 mentions that the return file must be in a format acceptable to IOC. Is a NACHA formatted return and NOC file an acceptable format for this reporting?

IOC: Yes.

68. Question 19 on page 7 indicates the requirement to include specific record identifier information in the IOC ODFI input files in the return data to expedite the IOC's replacement warrant. Can you confirm the information that will be included in the originated transaction that is key to the IOC replacement warrant process and where it is in the NACHA record?

IOC: Yes, in the NACHA record it is found in position 40-54 in the 6 record and position 7-21 in the 7 record.

69. Question 70 on page 16 - Provide publicly available documentation and operating guidelines for the software system recommended for processing the State of Illinois electronic commerce payment transactions as a part of your Proposal. Can you clarify if this software referred to is related to our ACH processing platform, or software Electronic Commerce Payment Services would use to create and initiate files?

IOC: The software referred to is related to the ACH processing platform.

70. Question 15 on page 12, is the question referring to the overall volumes and not just those being translated through data integration? If needed at the transaction level, please advise.

IOC: Yes, the question is referring to overall volumes.

71. Question 17 on page 12 – Is the state looking for overall ACH volumes or are the volumes you are inquiring about the items traveling through data integration for translation first?

IOC: IOC is seeking overall ACH volumes.

72. Please identify the incumbent firm that is currently under contract to provide the services that are the subject of this RFP. Approximately how long has this contract been in place?

JP Morgan Chase Bank is the incumbent firm. The IOC's contract has been in place since 2011, and the Treasurer's since 1994.

73. With respect to Appendix A (Daily Electronic Commerce Payment Service Dollar Volumes FY 2015 and 2016), please explain why daily volume peaked at approximately \$900 million on 4/03/2015.

IOC: There was a fund sweep by the Governor creating a large amount of payments that were issued.

74. Section II, page 4 - Can the State please expand on the current challenge of timely and complete delivery of addenda information for Commercial Payments?

IOC: Most of the challenges have been eliminated over time as the ACH process has matured.

75. Section II, page 4 - Regarding the daily download from the current vendors internal system, can the State please confirm what data it contains and in what format?

IOC: Daily download data is a text file that confirms the count and amount of the various file totals sent the previous day along with the bank returns and NOCs.

76. Section II, page 4 - You state “Approximately 73.2% of all commercial payments are currently sent electronically. These commercial electronic payments are sent ANSI ASC X 12 820 with addenda information detailing the transaction.” Please confirm that these commercial payments are sent in a NACHA CTX format which includes the EDI 820 in the addenda record.

IOC: Yes, these commercial payments are sent in a NACHA CTX format which includes the EDI 820 in the addenda record.

77. Section III.A.1, page 5 - You state “provide an acceptable interim processing methodology until such time as electronic transmission for all payments is feasible”. [sic] Are you asking for a way to manually deliver your files to us until you can automate the process on your end? Or are you looking for an online ACH initiation option from the bank?

IOC: IOC is seeking an online ACH initiation option from the Contractor.

78. Section III.A.2 +3 [sic], page 5 - Please confirm file delivery times:

a. PPD and CCD transactions will be sent between 9 am CT and 3 pm CT for next day effective date.

b. CTX transactions will be sent by 11:30 pm CT with a two day effective date.

IOC: All file transactions should be sent between 9:00 am CT and 3:00 pm CT for a two-day effective date. However, on occasion, all file transactions could be sent as late as 11:30 pm for a two-day effective date.

79. Section III.A.4, page 6 - What type of ‘file examination’ is the state looking for? (Ex: To ensure the NACHA file is properly formatted?)

IOC: IOC is looking for a verification of the hash totals as well as a review for duplicate files.

80. Section III.A.6, page 6 - In what form does the State receive “written confirmation”? (Ex: Email?)

IOC: IOC receives written confirmation via email.

81. Section III.A.7, page 6 - “The return file must be compatible with the International Business Machines (“IBM”) z/OS mainframe and the record of this file shall be prepared in a format approved by the IOC”. [sic] Please provide specifications for the return transmission.

IOC: The return transmission must be in NACHA return file format.

82. Section III.A.17, page 6 - “Ensure that ACH pre-notification transactions are processed on the day received by the Originating Depository Financial Institution (“ODFI”) and that the account becomes EFT-active within three business days”. [sic] Please elaborate on the actions the State expects from the respondent on this requirement. (Ex: providing return / NOC information within 3 days?)

IOC: Yes, the IOC expects NOC information within three days. Please refer to answer number 25 for further details.

83. Section III.A.18, page 7 - “Provide a method approved by the IOC for processing daily returns and any adjustment items that includes procedures for ensuring that returns are credited correctly”. [sic] Please elaborate on this requirement. Is the State requesting the respondent to settle returns back to the appropriate settlement account?

IOC: Yes, IOC is requesting the respondent to settle returns back to the appropriate settlement account.

84. Section III.A.18, page 7 - Can the State please expand on the procedures they are seeking?

IOC: The return file needs to match the original transaction request.

85. Section III.A.19, page 7 - Is the specific record identifier the trace ID or the payment ID generated from the State’s System? Where is that included on your NACHA file?

IOC: In NACHA format, position 40-54 in the 6 record and position 7-21 in the 7 record.

86. Section III.A.21, page 7 - Please confirm if the State needs a separate return file for CTX, CCD+, and PPD or Type credits (501,956,811)?

IOC: Yes, a separate return file is required for each one.

87. Section III.B.2, page 7 - Can the State elaborate on the wires initiated by the Treasurer?
Can the State please provide transactional volumes for these wires?

Incoming wire transfers are executed when the Contractor does not provide the ACH settlement information in time for the Treasurer to initiate the funding ACH to the account. Outgoing wire transfers would be executed when the demand deposit account balance becomes elevated due to large ACH returns. Based on volumes provided in Appendix G Proposed Cost Structure, neither of these exceptions occurred in the past twelve months.

88. Section III.B.8, page 8 - What is the current ECR the State is receiving?

The Earnings Credit Rate (“ECR”) is calculated on a monthly basis by the current provider.

89. General - Who is your existing provider?

JP Morgan Chase Bank is the existing provider.

90. General - Can the State please provide a copy of a current account analysis statement?

As stated in the answer to question 64, Appendix E Account Analysis 822 EDI Format and Appendix G Proposed Cost Structure reflect the format and information required in a standard bank account analysis statement.

91. General - What is the “go-live” production date?

During the contract negotiation phase, a go-live production date will be discussed.

92. General - Please confirm that the Disbursement Account is 100% funded from the State’s Concentration bank.

As stated in the answer to question 23, the Treasurer funds the bank account with the current provider by means of a standard next day ACH transaction that is initiated from a separate Treasurer account with another financial institution with whom the Treasurer has executed a separate agreement.

93. General - Would the State consider extending the due date of this RFP to May 5th or May 12th?

Addendum 1 states that the due date of this RFP is May 17, 2017.

94. Section IV.A, page 10 - Please confirm that for the five (5) electronic copies of the proposal and five (5) separate electronic copies of the Cost Proposal that you are looking for a total of 10 individual thumb drives?

A total of ten (10) individual electronic copies should be provided. The electronic copies may be provided on CD or thumb drive, as stated in the answer to question 3, above.

95. Appendix G, page 59 - The cost proposal indicates the Treasurer is receiving ACH credits and debits. How is the information detail of these transactions being reported to the State?

ACH credits received are for the funding of the settlement files and the ACH debits received are the files IOC submits on a daily basis for processing.

96. Appendix G, page 61- The scope of the RFP appears to be specifically for ACH Credits. However, there appears to be a small volume of ACH Debits listed on the cost proposal. Can the State please provide the following for these transactions:

- a. ACH Debit Use Cases
- b. Dollar Volumes

Please refer to the answer to question number 95, above.

97. Appendix G, page 61 - For line items ACH Except Processing – Item, Batch, and File Modification: Can the State please advise what is being modified? (Ex: Effective Date?)

IOC: IOC expects no modifications, and seeks the ability to stop or recall a specific payment.

98. Appendix G, page 59-62 - Can the State please provide Appendix G in excel format?

An excel version of Appendix G will be provided upon individual request.

99. Appendix G, page 62 - For all EDI Maintenance, Origination and Receiving Transmission line items:

- a. Can the State provide additional detail on these line items and why they are being charged?
- b. In addition, are these line items associated with your direct ACH origination services (CTX with the EDI 820), or is the State also sending a separate EDI file?

IOC: Additional details cannot be provided on these line items. The IOC does not send a separate EDI file.

100. General - Can the State please provide additional information on how your Disbursement account is funded? (Ex: ACH or Wire)

As stated in the answer to question 23, the Treasurer funds the bank account with the current provider by means of a standard next day ACH transaction that is initiated from a separate Treasurer account with another financial institution with whom the Treasurer has executed a separate agreement.

101. Section III.A.14, page 6 - “Adhere to established procedures approved by the IOC for disaster recovery in the event of a systems failure or other disaster at primary processing site(s).” Can the State provide a copy of the procedures?

IOC: Please refer to the answer to question number 33.

102. Appendix G, page 62 - For line item Special ACH Services- Review for Notification of Change: Can the State describe what service is being provided?

IOC: The service being provided is monthly notice of change totals received from the receiving banks.

103. Does the State anticipate utilizing Same Day ACH services during the term of this contract? If yes, please describe the use cases that you are possibly considering.

As stated in the answer to question 36, at the present time, ACH Same Day settlement is not an option. It has not yet been determined whether ACH Same Day services will be used in the future.

104. Pg 5 III A 3 – ‘Accept EFT transactions by no later than the second Business Day following and EFT transmission that is initiated on or before 23:30 hours on any day’ First, is this 11:30 pm CT? And, what do you mean by accept? Do you mean the transactions have to settle by then?

IOC: Yes, 23:30 hours means 11:30 pm CT. “Accept” means process the file, but the transactions do not have to settle by 11:30 pm CT.

105. Pg 6 #7 – please [sic] provide the format of the returns file [sic]

IOC: It is a standard NACHA compliant file.

106. Pg 7 #21 – please [sic] define payment type and/or provide a list of payment types [sic]

IOC: Please refer to the chart on page 4 of the RFP.

107. Pg 12 #15 – ‘Indicate which format translations you can deliver for payment and remittance detail and the volumes of payment transactions and remittance deliveries for each format;’ Are you referring to reporting remittance detail to you that came with a received ACH payment? And you want the volume that each of the reports is capable of handling [*sic*]?

IOC: IOC expects no remittance report to the State. Yes, the volume that each report is capable of handling is sought.

108. Pg 12 #27 – are [*sic*] you asking how you would make changes/deletes once we have a file from you and before we introduce it into the ACH network?

IOC: Yes.

109. Pg 13 #28 –are [*sic*] you asking how a transaction that has been released into the ACH network can be reversed (within 5 days per NACHA rules) or recalled (outside of the 5 days)

IOC: Yes, in both cases.

110. Is the State willing to negotiate the terms and conditions that were provided as part of the RFP?

Please see the answer to question number 14, above.

111. Will there be collateral needed against Illinois balances?

If the collected balance is swept nightly to an agreed upon investment option, without any limit, separate DDA collateral will not be required. If the sweep investment option is a repurchase agreement, assigned collateral will be required.

112. On page 23 under Section A. Mandatory Requirements, number 4, the RFP states: “Be authorized to do business in Illinois as an Illinois bank or a national bank with a presence in Illinois;” Does having offices in Illinois satisfy this requirement?

Respondent’s answers will be reviewed by the Evaluation Team. “Illinois presence” is described further in the “Illinois Presence” Section on pages 18 and 19 of the RFP.

Exhibit A

NON-COMMERCIAL	File Settlement Date	COMMERCIAL	NON-COMMERCIAL	File Settlement Date	COMMERCIAL	NON-COMMERCIAL	File Settlement Date	COMMERCIAL	NON-COMMERCIAL
\$423,294,259.53	10/3/2016	\$92,750,893.40	\$503,323,700.42	1/3/2017	\$296,650,791.46	\$517,306,346.77	4/3/2017	\$91,650,341.75	\$511,333,979.44
\$95,226,488.76	10/4/2016	\$115,957,875.09	\$1,342,400.92	1/4/2017	\$308,326,002.82	\$368,756.74	4/4/2017	\$66,567,093.25	\$18,978,183.57
\$4,259,891.21	10/5/2016	\$203,427,565.80	\$9,395,454.25	1/5/2017	\$28,264,876.40	\$9,423,152.68	4/5/2017	\$29,377,069.40	\$9,417,063.16
\$9,701,971.94	10/6/2016	\$36,999,666.18	\$5,125,681.77	1/6/2017	\$50,392,637.20	\$17,779,689.37	4/6/2017	\$29,945,950.44	\$4,924,086.54
\$23,001,209.30	10/7/2016	\$34,698,674.03	\$26,874,860.56	1/9/2017	\$102,812,384.36	\$3,170,586.46	4/7/2017	\$203,437,868.71	\$48,985,807.89
\$16,725,547.94	10/11/2016	\$38,411,259.60	\$22,647,688.47	1/10/2017	\$98,511,112.71	\$25,141,410.19	4/10/2017	\$33,699,158.33	\$22,754,450.46
\$8,700,289.44	10/12/2016	\$264,920,925.96	\$4,976,064.42	1/11/2017	\$78,437,739.82	\$15,170,724.68	4/11/2017	\$55,560,878.50	\$33,026,989.68
\$22,783,020.18	10/13/2016	\$139,802,825.31	\$18,945,174.85	1/12/2017	\$432,134,925.59	\$6,323,627.34	4/12/2017	\$303,315,089.71	\$2,932,438.28
\$35,747,419.41	10/14/2016	\$186,496,516.82	\$65,876,063.43	1/13/2017	\$207,757,946.73	\$80,887,201.64	4/13/2017	\$212,508,265.20	\$19,266,219.54
\$63,496,053.33	10/17/2016	\$54,211,461.19	\$24,526,771.77	1/17/2017	\$58,501,071.48	\$34,601,934.68	4/14/2017	\$148,150,666.89	\$104,319,441.12
\$21,030,639.79	10/18/2016	\$89,969,134.47	\$4,372,166.71	1/18/2017	\$245,512,441.04	\$3,081,874.90	4/17/2017	\$60,077,419.56	\$26,811,952.94
\$162,768,345.65	10/19/2016	\$55,171,682.24	\$159,852,842.20	1/19/2017	\$50,166,325.73	\$167,792,003.16	4/18/2017	\$194,583,985.88	\$16,579,175.10
\$32,975,454.11	10/20/2016	\$104,168,315.11	\$34,620,137.33	1/20/2017	\$128,855,035.66	\$45,388,237.07	4/19/2017	\$35,313,167.95	\$168,240,836.05
\$4,327,560.24	10/21/2016	\$28,896,426.81	\$14,908,438.09	1/23/2017	\$135,809,591.78	\$7,414,104.95	4/20/2017	\$135,891,906.73	\$35,649,120.52
\$17,873,619.21	10/24/2016	\$393,903,116.15	\$10,418,553.69	1/24/2017	\$296,996,593.29	\$2,570,789.85	4/21/2017	\$265,527,412.09	\$14,314,364.58
\$19,885,847.75	10/25/2016	\$443,091,803.21	\$21,050,690.90	1/25/2017	\$65,392,137.42	\$20,064,397.02			
\$16,253,955.69	10/26/2016	\$132,925,287.46	\$14,204,080.19	1/26/2017	\$297,192,282.54	\$15,653,042.58			
\$3,389,162.25	10/27/2016	\$69,062,723.56	\$3,182,007.47	1/27/2017	\$328,340,588.57	\$47,134,641.56			
\$19,427,047.93	10/28/2016	\$206,664,054.68	\$47,155,856.58	1/30/2017	\$275,199,672.61	\$23,495,298.41			
\$75,195,247.49	10/31/2016	\$156,045,360.84	\$147,651,217.25	1/31/2017	\$124,326,677.07	\$42,707,047.58			
\$441,891,661.73	11/1/2016	\$99,376,021.41	\$435,922,361.37	2/1/2017	\$71,118,021.92	\$442,519,905.15			
\$71,828,619.67	11/2/2016	\$86,532,606.77	\$72,061,737.27	2/2/2017	\$77,006,045.66	\$76,240,711.73			
\$2,256,127.20	11/3/2016	\$45,632,809.88	\$1,080,327.78	2/3/2017	\$75,084,822.02	\$10,526,803.30			
\$1,117,985.88	11/4/2016	\$42,615,656.51	\$20,094,757.35	2/6/2017	\$35,373,101.11	\$4,443,634.83			
\$17,215,256.90	11/7/2016	\$36,791,547.61	\$14,083,881.01	2/7/2017	\$55,511,629.94	\$9,194,634.79			
\$9,173,869.04	11/8/2016	\$0.00	\$2,877,622.48	2/8/2017	\$119,302,990.92	\$5,176,742.85			
\$1,012,974.04	11/9/2016	\$152,088,191.46	\$13,785,888.96	2/9/2017	\$133,699,036.81	\$1,786,934.61			
\$16,596,486.96	11/10/2016	\$57,754,296.43	\$43,067,427.66	2/10/2017	\$123,531,595.20	\$46,225,363.58			
\$14,601,414.96	11/14/2016	\$163,349,394.41	\$41,328,391.46	2/13/2017		\$18,652,189.47			
\$48,587,555.37	11/15/2016	\$251,183,067.50	\$42,654,135.12	2/14/2017	\$222,123,008.24	\$22,976,632.58			
\$50,427,489.93	11/16/2016	\$163,449,150.24	\$15,924,360.35	2/15/2017	\$397,312,939.56	\$46,260,492.23			
\$24,944,460.75	11/17/2016	\$76,185,443.22	\$2,515,789.91	2/16/2017	\$40,421,072.44	\$17,367,080.71			
\$1,547,285.27	11/18/2016	\$192,130,995.95	\$170,651,064.60	2/17/2017	\$62,861,629.44	\$213,470,972.78			
\$1,208,281.09	11/21/2016	\$103,397,973.20	\$36,471,677.97	2/21/2017	\$69,258,356.34	\$35,893,484.45			
\$171,591,681.09	11/22/2016	\$393,234,046.87	\$15,017,445.92	2/22/2017	\$291,791,387.72	\$43,093,347.33			
\$45,279,766.14	11/23/2016	\$152,646,159.79	\$35,690,579.98	2/23/2017	\$184,700,746.63	\$3,122,672.06			
\$6,157,926.73	11/25/2016	\$11,042,953.16	\$0.00	2/24/2017	\$54,814,321.08	\$29,344,028.84			
\$1,675,576.01	11/28/2016	\$232,389,282.30	\$19,581,635.07	2/27/2017	\$69,792,257.16	\$34,707,065.10			
\$34,342,824.83	11/29/2016	\$73,608,027.89	\$37,718,960.58	2/28/2017	\$158,695,979.48	\$133,827,016.09			
\$37,257,735.02	11/30/2016	\$241,036,841.78	\$52,536,449.83	3/1/2017	\$135,722,036.03	\$458,012,673.50			
\$34,391,382.28	12/1/2016	\$61,061,739.00	\$428,799,769.05	3/2/2017	\$97,665,476.53	\$75,185,874.14			

\$11,681,726.33	12/2/2016	\$106,673,284.40	\$79,691,803.28	3/3/2017	\$26,743,940.01	\$49,216,589.89			
\$47,630,809.23	12/5/2016	\$75,986,570.26	\$20,632,386.95	3/6/2017	\$81,512,277.85	\$9,597,135.20			
\$432,646,080.06	12/6/2016	\$81,648,305.61	\$7,522,813.65	3/7/2017	\$54,860,018.42	\$64,350,628.89			
\$82,856,056.78	12/7/2016	\$52,902,411.17	\$8,784,612.39	3/8/2017	\$74,457,610.72	\$5,237,507.35			
\$4,171,046.72	12/8/2016	\$51,309,019.97	\$5,304,709.40	3/9/2017	\$94,541,510.71	\$1,708,192.67			
\$9,834,815.97	12/9/2016	\$105,265,434.81	\$29,963,656.78	3/10/2017	\$32,297,447.67	\$56,869,213.21			
\$3,242,197.00	12/12/2016	\$212,635,634.04	\$14,829,558.33	3/13/2017	\$149,343,946.97	\$37,940,051.59			
\$31,349,069.98	12/13/2016	\$268,970,314.49	\$21,467,060.78	3/14/2017	\$354,647,470.14	\$81,905,266.30			
\$11,798,682.60	12/14/2016	\$121,592,134.89	\$32,350,489.75	3/15/2017	\$37,100,269.41	\$41,676,855.76			
\$20,760,728.36	12/15/2016	\$57,491,755.28	\$43,829,397.27	3/16/2017	\$192,442,426.33	\$17,095,139.29			
\$31,525,258.43	12/16/2016	\$74,327,020.59	\$23,038,662.38	3/17/2017	\$168,497,128.01	\$218,114,572.14			
\$41,717,256.33	12/19/2016	\$81,617,219.92	\$164,518,657.44	3/20/2017	\$68,052,505.71	\$34,750,503.45			
\$32,878,513.79	12/20/2016	\$128,451,937.71	\$38,606,316.34	3/21/2017	\$51,439,825.99	\$24,456,429.05			
\$160,714,950.48	12/21/2016	\$59,086,713.55	\$4,596,861.14	3/22/2017	\$252,917,921.29	\$8,250,452.01			
\$34,246,717.74	12/22/2016	\$437,432,452.17	\$32,862,553.48	3/23/2017	\$267,687,123.01	\$5,411,743.70			
\$4,032,695.09	12/23/2016		\$13,042,811.36	3/24/2017	\$40,626,378.51	\$71,368,620.16			
\$10,896,439.36	12/27/2016	\$358,924,637.09	\$2,152,108.14	3/27/2017	\$264,391,166.48	\$17,023,086.10			
\$26,876,017.35	12/28/2016	\$277,004,099.49	\$26,953,760.70	3/28/2017	\$58,021,318.82	\$39,536,052.51			
\$16,982,184.98	12/29/2016	\$232,058,476.09	\$30,842,960.02	3/29/2017	\$264,807,704.86	\$30,775,310.90			
\$5,146,902.87	12/30/2016	\$161,764,134.49	\$38,069,915.82	3/30/2017	\$141,177,662.63	\$9,804,074.35			
\$19,411,193.09				3/31/2017	\$181,501,398.46	\$88,428,385.06			
\$32,023,185.60									
\$55,426,477.54									